

Microsoft's Service Pack 2 – Accept Blocked Content

If you have service pack 2 installed on your computer you may have noticed some annoying security warnings from Microsoft that pop up when you select a document link on your Paperless Solutions interface page. This is a security measure Microsoft implemented to protect you from malicious CD-ROMs.

Issue

When you click on a document link the web browser returns one or more of the following messages:

-- *"To help protect your security, Internet Explorer has restricted this file from showing active content that could access your computer. Click here for options."*

-- *"Allowing active content such as script and ActiveX controls can be useful, but active content might also harm your computer. Are you sure you want to let this file run active content?"*

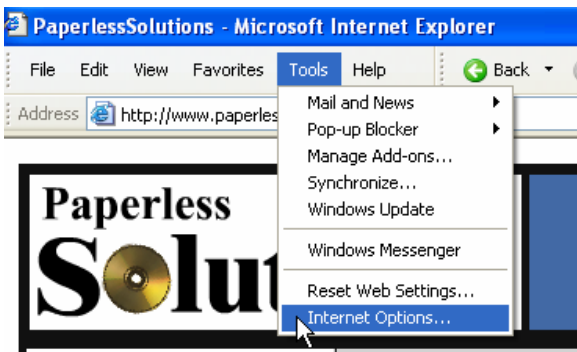
Detail

Windows XP with Service Pack 2 is installed on the computer.

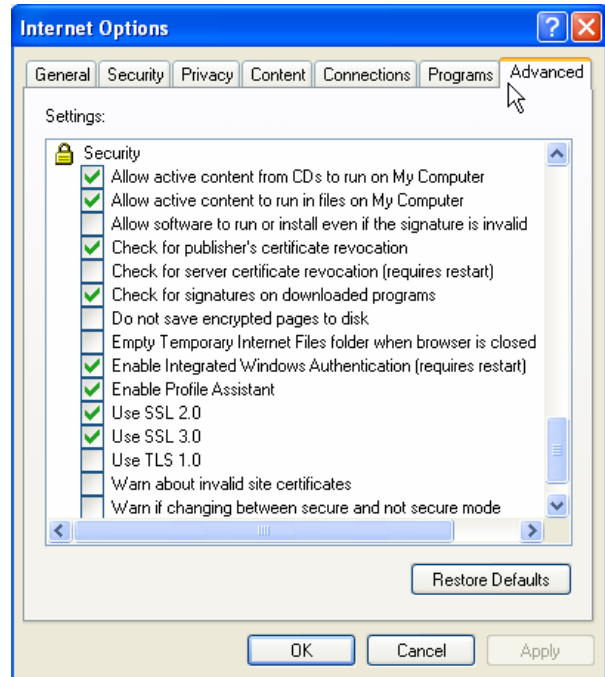
Solution

Enable Internet Explorer to accept blocked content from CD-ROMs and files.

1. In Internet Explorer - Select Tools, Internet Options



2. Click on the Advanced Tab and scroll down to the Security heading.



A. Click on *Allow active content from CDs to run on My Computer* - There should now be a green check in the box as above.

B. Click on *Allow active content to run in files on My Computer* - There should now be a green check in the box as above.

C. At the bottom of window - Click on *Apply* tab. Then click on *OK* tab.

D. That's it. No more annoying pop up warnings!

Disclaimer: It is easy to protect your computer from threats – don't use CD-ROMs or software unless you know and trust the source. Additional security measures can be taken by installing and keeping up to date with the latest Anti-Virus software from companies like Norton. Enabling Internet Explorer to accept blocked content from CD-ROMs and files may expose your computer to potential threats from other service/software providers, if you install their software or run their CD-ROMs. Paperless Solutions CD-ROMs do not pose any threat to your computer.

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